



WE'RE INVESTING IN YOUR NEIGHBORHOOD

WATER MAIN REPLACEMENT PROJECT TO START SOON

ABOUT THE PROJECT

WHAT

West Virginia American Water is investing \$420,000 to upgrade drinking water infrastructure in your community. We are replacing 3,000 feet of aging water pipeline with new 8-inch PVC and ductile iron pipe. We are also replacing two fire hydrants and adding a third new hydrant. This project is the second phase of the system upgrades planned when our company acquired the Arbuckle PSD system.

WHERE

The new line will be installed along Old Minden Road from Thomas Morst Road to Duncan Road (see map).

WHY

To improve water service reliability and water quality: The existing water line in this area is an old, 6-inch galvanized line installed by Arbuckle PSD decades ago that is prone to breaks and water quality issues.

To improved access and safety: The current water line is located along the bank of Arbuckle Creek, making it difficult and potentially hazardous for our workers to access. We plan to abandon this line in place and install the new line in a higher, easier to access location along Old Minden Road.

To decommission the Arbuckle water tank: The old Arbuckle water tank needs to be taken out of service due to leaks and safety and access issues. This project will allow the tank to be retired.

WHEN

Pre-project soil sampling is scheduled to begin in mid-August. Weather permitting, construction is expected to start in September and conclude by the end of the year. Work will be performed during daytime hours Monday through Thursday with make-up days on Friday as needed. Weekend work is not expected.

WHO

Construction will be completed by a West Virginia American Water contractor.

BE SAFE. SLOW DOWN IN WORK ZONES.

Your safety, as well as the safety of your neighbors and our workers, is important to us! We work hard to keep our job sites safe, and we appreciate your effort to slow down and use caution around the construction site.

PROTECTING PUBLIC HEALTH & SAFETY:

We are committed to protecting the health and safety of our customers and our workers. Here's what we're doing before any construction begins:

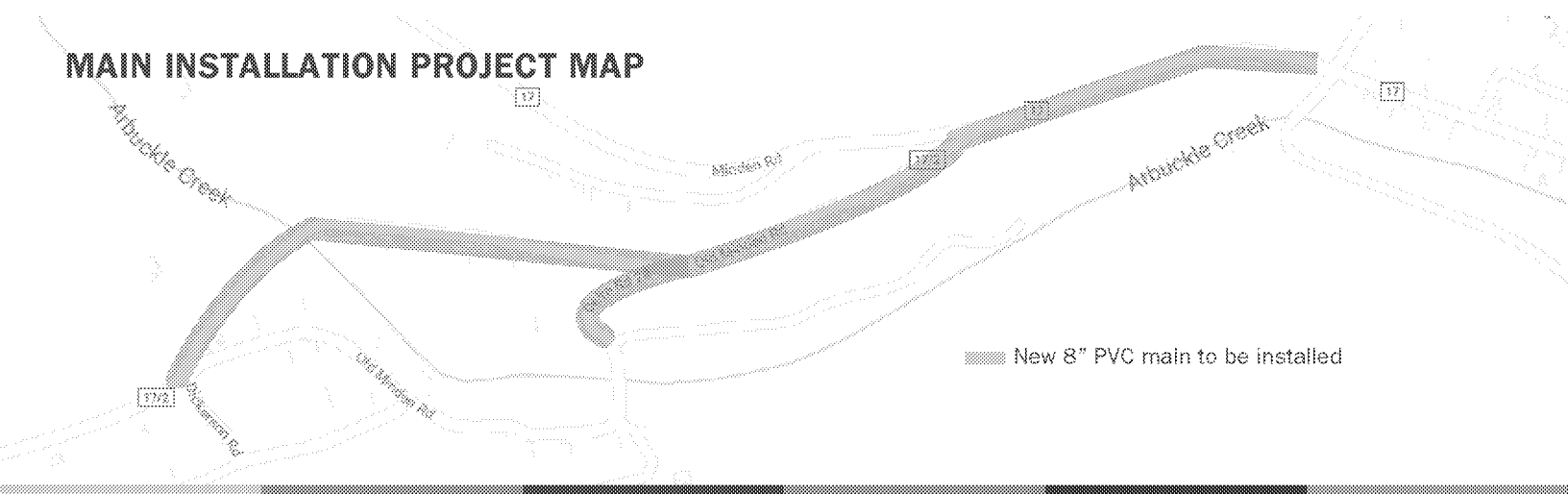
- Reviewing all available test results from recent PCB testing in the area
- Hiring an environmental engineering firm, Potesta & Associates, to collect 14 soil samples along the new water line route based on a sampling plan suggested by the U.S. EPA and WVDEP
- Submitting all collected soil samples for PCB testing to ensure there is no PCB contamination in the soil where our new pipeline is to be installed
- Posting the test results on our website and sharing with the U.S. EPA, WVDEP and the Town of Oak Hill

TRAFFIC AND ACCESSIBILITY: Temporary traffic disruptions are expected during construction, but no road closures are anticipated. Crews will be utilizing temporary traffic signals and/or flaggers to guide motorists through one-lane construction zones. Trash, mail, school busses and emergency vehicles will not be disrupted.

NOISE: We will do our best to minimize noise; however, there will be some unavoidable noise associated with this project, so we do apologize in advance for any inconvenience that this may cause.

SITE MAINTENANCE: The project site will be maintained daily and cleaned each night before our contractor has completed work.

MAIN INSTALLATION PROJECT MAP



WE'RE INVESTING IN MINDEN

We're preparing to start a project in your community that supports our commitment to provide our customers with high-quality, reliable water service. As our neighbor and a valued customer, we wanted to provide you with information on this investment project and address any questions you may have.



INFRASTRUCTURE. ONE MORE WAY
WE KEEP LIFE FLOWING.



WEST VIRGINIA
AMERICAN WATER

1600 Pennsylvania Ave.
Charleston, WV 25302

QUESTIONS?

West Virginia American Water
Charleston Main Office
304-353-6300

We can also be reached at our
Customer Service Center:
1-800-685-8660
Hours: 7 a.m.–7 p.m., M-F For
emergencies, we're available 24/7.

WE KEEP LIFE FLOWING™



STRONGER FROM THE GROUND UP.

We're replacing aging water main in your neighborhood.



WEST VIRGINIA
AMERICAN WATER

WE KEEP LIFE FLOWING™